

Specialist Senior Engineer

Sundown Solutions Limited is a Microsoft Gold Partner and we are searching for talented Specialist Senior Engineers to support our planned growth aspirations.

As a privately owned, award-winning software solutions, services and consultancy business based in Lancashire, Sundown Solutions are searching for experts in Azure & M365 software engineering to join our ever-growing talented team to support and deliver projects to our high-level security clients.

We want you to apply if you are an experienced software engineer who has a passion for development and deploying innovative solutions.

Sundown Solutions is an ISO27001 and ISO9001 accredited company and develops industry leading software solutions for our high security clients.

We support many clients around the world and as a values led company, we provide many opportunities for personal and technical development.

Do you want to be part of exciting projects all year round, developing solutions for international companies? If you want to be part of a growing and award winning Microsoft Gold Partner company, then apply today!

Your role as a Specialist Senior Engineer

- You will deliver hands on Infrastructure and Application engineering services within our Client Services division, which is the heart of our business, as a subject matter expert for M365 & Azure.
- You will also support with the system design, lead on and support migrations as well as provide sophisticated support for difficult technical problems and configurations.
- You will be responsible for delivering hands-on IT support, infrastructure project planning specialising in M365 and Azure IaaS and PaaS, as well as providing input in developing and maintaining policies, procedures and standards.
- The Company is ISO27001 and ISO9001 accredited, and you will be expected to adhere to these standards.
- Your role will be split between Project delivery and support, thus offering a varied remit to client interaction with our customer base.
- You will provide strategic customer roadmaps to assist Managed Services customers in fully leveraging cloud technology, as well as coordinating escalations directly to Microsoft Premier Support.

- We have our own Academy of Software Developers and you will act as a technical mentor to all your peers.

Your Strengths

- You will possess expert-level knowledge and experience in M365 in particular messaging/collaboration and/or; expert-level knowledge of Azure IaaS and PaaS
- You will have developed additional experience with Autopilot, Microsoft Endpoint Manager (Intune), System Center, Log Analytics, Update Management, and any scripting / Development with .Net
- You will have expert-level experience with PowerShell
- 5+ years of relevant professional experience in a similar role
- Holds (& maintains) MCITP, MCTS, MCSA, MCSE or other certifications
- API experience and particularly MS Graph API experience an advantage
- Excellent written and verbal communication skills with ability to address questions while providing subject matter expertise concisely and effectively
- Ability to successfully manage your work and client demands under pressure and respond to critical or changing priorities throughout the day
- Ability to explain complex technical solutions to technical and non-technical audiences, and to connect technological solutions with measurable business value and impact
- Demonstrates ability to develop innovative technical approaches as complete solutions to business problems
- Ability to consider solution impact and long-term effects of decisions/solutions
- You will be success-driven, work well within a diverse team, and enjoy a dynamic environment

Your responsibilities

- Applying solutions and configurations to your assigned projects and managed services
- To monitor and proactively check the performance of solutions and systems supporting our clients
- Troubleshoot and solve intricate technical challenges and configurations
- Undertaking migration activity across multiple geographies and for multiple organisations
- Implementing MFA and Policies for complex technical environments that need to be able to demonstrate high-levels of security for identity
- Management and deployment of Azure Infrastructure as a Service
- Configure and manage zero touch deployment methods in Microsoft end-point manager for Windows, Apple and Android devices.

- Ensuring that you comply with our ISO27001 Information security policies and ensure that the company's data and client data is secured at all times
- Undertaking significant and large-scale email migration as well as troubleshooting a wide-range of environments in pre-staging and during migration.

Your future development:

Microsoft certification pathways include;

- M365 Administrator
- M365 Expert Administrator
- MCT
- Gain Microsoft certification
- Gain experience in management roles

Your benefits:

- Sundown Solutions offer a suite of competitive benefits to support our employees
- Home/Hybrid Working - You have the opportunity to be based anywhere in the UK, at home, or at our Lancashire offices, as we adopt to future hybrid ways of working.
- Sundown Solutions host many corporate team days and regular health and wellbeing initiatives for all employees

Security clearance:

You will be required to obtain SC clearance, due to the nature of work undertaken for our clients.

How to Apply:

If you believe you have the skills and experience required to join our team then please click apply and upload your CV now